

# THJA Frequently Asked Questions

## Why is my horse not receiving points?

1. The horse is not registered with the THJA.
2. If the horse was already registered, it was never transferred to your name.
3. The owner listed with the THJA is not a current member.
4. The owner name listed with the THJA is not the same as the one listed with the USEF.
5. You showed the horse in a division that is not recognized by the THJA.

## Why is my credit card transaction being refused?

The most common reason is that the billing address is incorrect. Another common reason is that one of the numbers from the card is typed incorrectly.

## When specifying the height of a horse, it asks for “hands.” What is a “hand”?

A hand is 4 inches. Horse heights are specified in the form 13.3 h which is equal to 55 inches. The number after the decimal point is inches.  $13.3 \text{ h} = 4 \times 13 + 3 = 55$  inches. If you listed a horse as 13.4 h (which is incorrect) we would convert it to 14.0 hands.

## The form asks for the sex of my horse. What should I put down?

New owners often select “M” when they think their horse is a male. The three choices are M – mare (female), G – gelding (male), or S – stallion.

## Why do you ask for my birth date?

For junior members, divisions are sometimes split by age. Also, you are no longer considered a junior member if you are 18 when the show year begins. Our computer system checks these ages and flags them when the horse show reports your results incorrectly. For adults, there are several age brackets that we need to check when entering results. We do not share age information with anyone. It’s only used to make sure your points get put into the proper divisions when they are based upon age.

## Why am I not receiving prize lists?

The THJA does not mail prize lists for shows. You must contact the individual horse show managers to get on their mailing list.

## My year-end points are wrong. What do I do?

Year-end points become final on December 15<sup>th</sup>. Please let us know before then if you think they are incorrect. We cannot make corrections after that date. On the THJA web site, there is an option to have point standings and audits emailed to you after each show. Use this option and there should not be any surprises at year end.

## I lost my membership card or horse registration, what can I do?

The THJA web site has an option to request a replacement membership card, horse registration, or name change certificate.

### What do I do if I lease a horse?

Make sure you do an ownership change with the THJA. We consider leases as temporary ownership changes. If you lease a horse that has never been registered with the THJA, you must do a new horse registration.

### Do I need to renew my horse registration each year?

Horses are registered for life. Once registered, we only need to know about name changes or ownership changes for the horse.

### Why haven't I received a membership roster?

Membership rosters are mailed out once a year in the summer. Anyone joining after that time won't receive one until the next year. We keep a few extra and can mail you one if requested.

### Why haven't I received a rule book?

The THJA rule book is available online at the THJA web site. If you need a hard copy, you can print it from there or we will mail you a copy for a small fee.

### Why are the USEF and THJA numbers the same?

The numbers are the same to help members by not having to remember so many numbers when filling out horse show entries and doing yearly renewals. Remember that the USEF, USHJA, and the THJA are all separate organizations that you must be a member of.

### Why do I pay a non-member fee?

The THJA collects non-member fees to offset the costs we incur to make sure Texas horse shows follow a consistent set of rules and provide a quality horse show experience. If you become a member of the THJA after paying non-member fees, we will credit these fees toward your annual membership fee. You must provide proof of these payments by submitting copies of your show bills itemizing these payments.

### What is the Horse Show year? How can it affect me?

The horse show year is not the same as the calendar year. The horse show year starts on 12/1 and ends on 11/30 of the following year. The starting date of a horse show determines the year that it falls into. This can cause much confusion during the Thanksgiving and Christmas horse shows. Sometimes the Thanksgiving show is at the end of one year and the Christmas show is the first show of the new year. We have had a number of our members go to both show and forget to register for the new show year. This results in getting points one week and not getting them for the following week.

Your age for classification as a junior or adult rider is also determined by the start of the show year. Your age on 12/1 determines your classification for the whole show year. If your birthdate falls on 12/1, you assume the greater age on that date. If you are in a show that is in progress on 11/30, you maintain your lesser age for the show, even if it ends beyond 12/1.

Points accumulate from the first show of the show year to the last show of the show year. There are three exceptions to this.

1. USEF Pony Medals qualifications end on 7/1. Any qualifications after that date carry into the next show year.
2. Limit Medal qualifications end on 10/1. Any qualifications after that date carry into the next show year.
3. Junior Medalist qualifications end 10/1. Any qualifications after that date carry into the next show year.